Holly Hedge newsletter



21 years of rescuing & rehoming animals in need!

Welcome to our special '21st birthday' newsletter edition! This year we are celebrating 21 years of rescuing and rehoming animals in need.





2012 saw a 33% increase in the number of animals brought to the Sanctuary

2012 was our busiest year yet, with a 33% increase in animals coming to us needing our help. In total we took in 815 cats and dogs, many of these animals needed veterinary treatment, as well as all the usual vaccinations, micro-chips and neutering fees - this has seen our veterinary bills soar rapidly.

Welcome to our new look newsletter. jam-packed full of heartwarming stories and ways you can help Holly Hedge help more animals in need...

summer/autumn 2013

Wild Country Lane Barrow Gurney Bristol BS48 3SE

Tel: 01275 474719

www.hollyhedge.org.uk

Reg charity No: 294606

EAL 2013

We need your help!



Best Cat Rescue 2013!

Our new CHARITY SHOP is open!

We are delighted to have opened a new charity shop in Nailsea, North Somerset. If you haven't had a chance to pop in yet make sure that you do!





21 YEARS OF RESCUING & REHOMING ANIMALS IN NEED!

This year we are celebrating Holly Hedge's 21st Anniversary. It seems like no time at all since we opened our gates in March 1992 to abandoned and unwanted animals. This has been an incredible journey, with a lot of blood, sweat and tears along the way! There have been just as many tears of joy too, when we wave our long term rescues and 'golden oldies' off to their new homes - and when an animal's life has been saved when on the brink of death. The never to be forgotten experiences, like when a cat or dog's faith in human beings has been restored, and the look of fear in their eyes is no longer there. All our staff must be commended for their total devotion to the animals in our care

Since its inception, thousands of rescues have been rehomed, their lives turned around, with many of their stories shared in our 'happy endings'. We are so privileged to play an integral part in changing their lives for the better.

Looking back to when the Sanctuary was first purchased, thanks to a donation by **Esme Berni**, there were just 20 main kennels, and a wooden outbuilding consisting of a large shed split in half for unvaccinated dogs. There were 15 catteries, none of them with outside runs, and the kitchen where food was prepared for our rescued animals also served as an office. We had to make do with a Nissan hut for storing the food, and there was no boundary fencing so the dogs couldn't be exercised off lead. However our standards were such that we wanted so much more for our rescues, and we were determined to improve the facilities.

The first thing we did was to install adequate heating, then erect high fencing all around the property. The huge area of green was sectioned off to give us 3 large paddocks so the dogs could enjoy plenty of exercise, and exterior runs were built for the cats. Over a period of time, necessary extensive improvements were made, as well as increasing our kennels and catteries in order to house the increasing number of animals needing help. This was made possible by Esme Berni's wonderful legacy left to Holly Hedge in 1994. This remarkable lady, with her unconditional love for all animals, put her faith and trust in us to endeavour to do everything in our power to help as many animals as we could - and we continue to do so to the very best of our ability.

More recently with the invaluable help of **Cristy** and the **Ethicall Team**, who enabled us to refurbish our dog isolation and puppy kennels, and awarded us grants for income generating projects, to secure a future for the Sanctuary. We could not have contemplated doing all this work without their amazing support. When the recession hit us badly, Ethicall came to our rescue, and we cannot thank them enough.

Building work at Holly Hedge is ongoing, and in the near future we intend to demolish and rebuild our main kennel block, incorporating 5 more kennels. A major fundraising scheme will be underway headed by **Katie Love**, our Community and Events Fundraiser. The existing kennels are dilapidated and beginning to crumble away, so it is essential that we forge ahead for the wellbeing of the dogs in our care.

As the Charity has been fortunate enough to be the recipients of 2 legacies, we have bought the 3 ½ acre field adjacent to the Sanctuary. This will enable staff and dog walking volunteers to exercise our rescues safely, without fear of dicing with traffic along Wild Country Lane.

We are extremely fortunate to have **Tina Constance**, a Tellington Touch Practitioner and behaviourist, working with us twice a week, who has brought to us a wealth of knowledge, not only with training but also enrichment in the rescue environment.

Caroline Ingraham of 'The Ingraham Academy' has also enhanced the lives of our rescued with her Zoopharmacognosis treatments. Animals actually select the essential oils they need themselves, with very positive results. If I had not seen this for myself I might have been a little sceptical. The transformation from being highly stressed to being totally chilled out has been amazing, and so beneficial. We can't wait for her next visit!

So far this year we have rehomed 172 dogs and 220 cats which isn't bad going considering we are still in a recession. We have taken in 33% more animals in the past year, some needing expensive veterinary treatment, and our vet bills have soared in spite of our vet giving us a good discount.

We are now neutering kittens at 12 weeks old instead of 20 weeks, so most of them are neutered before they are adopted. This was with great trepidation as the little mites looked too tiny – but our vet assured us they do get over the operation much quicker, and, thankfully, this has been the case.

Yet again kitten season started in winter as opposed to spring, and we have taken in kittens all year round. We currently have 114 kittens and adult cats in our care, and have had to resort to adapting the grooming room and hospital pens to accommodate them through lack of space. As well as all these moggies to care for we currently have 39 dogs at the Sanctuary.

We still receive more calls for Staffies to be rehomed than any other type of dog. Many potential adopters who have been put off by their 'reputation' – which they don't deserve, and are adamant they don't want a Staffie, often change their minds when they see how lovely they are. We find them to be the most loyal, loving dogs, and have a good success rate at finding them new homes, but the sheer numbers of unwanted and abandoned Staffies is insurmountable. They are one of the most over-bred and misunderstood dogs that have had the misfortune to be born – invariably falling into the wrong hands. Holly Hedge will fight their corner to the bitter end!

We desperately need foster homes for urgent cases, as we never turn pregnant, nursing mums, kittens or puppies away. We also need foster homes for dogs and cats that aren't coping with kennel or cattery life too.

We are in more demand than ever before, with the latest reason for parting with animals being the Bedroom Tax! People are moving to alternative accommodation where they are unable to take pets! So the poor animals end up as the victims yet again. Right now we could do with being twice the size! Maybe one day...who knows what the future has in store! One thing's for certain though, Holly Hedge will always be there for animals in need of help.

The Charity has recently taken lease of a second shop in Nailsea, along the High Street. We are confident that this, along with the Clevedon shop, will generate more income to help keep us afloat during the challenging times ahead. Special thanks go to **Bruce** and **Celia** for everything they accomplished in organising the Nailsea shop from scratch, and getting it up and running. No mean feat!

In March this year Holly Hedge won the **Wet Nose Award** for the '**Best Rescue Cattery**'. This is testament to the dedication and commitment of all our hard working staff. We are so proud and so privileged to receive this award which has pride of place in our cattery.

In May this year two of our long standing volunteers, **David & Sandy Bailey**, were selected as finalists in the Animal Charity Volunteer of the Year Awards at the Petplan & ADCH Animal Charity Awards for their outstanding work with our rescued dogs. A brilliant achievement and well deserved.

Holly Hedge has come a long way in 21 years – and we fully intend to make it our life's work to continue to care for the animals we love so much until the time comes when we are not needed any more – and right now, sadly, there is no end in sight.

It just leaves me to say a very humble thank you to all our dedicated staff, dog walkers, cat cuddlers, home checkers, donators, foster homes, office & admin helpers and fundraisers - and anyone who has contributed towards making Holly Hedge a happier halfway house. You have all been there when we needed you most, and we will always be eternally grateful to each and every one of you for your support. Many more thanks to come further on in this newsletter as I have rambled on enough – as usual!!

Pauline Leeson









2012 saw a 33% increase in the number of animals brought to the Sanctuary

2012 was our busiest year yet, with a 33% increase in animals coming to us needing our help. Many of these animals needed immediate veterinary treatment, as well as all the usual vaccinations, neutering operations, dentals and micro-chips – this has seen our veterinary bills soar rapidly.

It was due to the dedication of our staff, volunteers and supporters alike that we were able to rescue so many animals in 2012; in fact together we rescued and rehomed 815 cats and dogs. You can see some of their amazing rescue stories inside. Sadly 2013 has already seen a further increase in the numbers of animals brought to us – and with your continued help and support we promise to do everything in our power to rescue and find new great homes for as many of them as we can.

We will always do our very best to ensure that every animal that comes to us receives the veterinary treatment that is needed, and the love and care required to mend their broken hearts. We need your help now more than ever to ensure that we can continue to provide our essential services to abandoned, unwanted and all too often mistreated animals.

There are so many ways that you can help us, by donating money, by adopting, by volunteering your time, by donating items, by fostering our animals most in need and by telling your friends, family and colleagues all about us and the work we do. Have a look at our 'Get Involved' section inside to find out more.



Holly Hedge voted 'Best Cat Rescue'

Great news! Holly Hedge was voted 'Best Cat Rescue' in 2013 by the Wetnose Animal Awards.

We are absolutely delighted and incredibly proud to have been awarded the 'Best Cat Rescue Award 2013' by Burgess Pet Care and The Wetnose Animal Aid team. A few representatives from the Holly Hedge team were invited down to the Jumeirah Carlton Tower Hotel in Knightsbridge, London to attend the star studded awards ceremony. Rick Wakeman and Vicki Michelle awarded Holly Hedge Animal Sanctuary a cheque for £1000 and stunning glass trophy.

This acknowledgement for the Sanctuary has made us all so proud and honoured to be part of such a great team. The award was given to us because of our high standards of care and dedication shown to animal welfare. Our cat garden is also highly commended, as we are able to offer our feline residents a safe outside play area, full of toys, climbing frames and cat nip grass to provide them with the mental stimulation and exercise they need to keep them happy.

A huge thank you must go to the Wetnose Animal Aid team for their hard work and dedication in helping animals in need and also to Burgess Pet Care and Animal Friends Insurance for sponsoring the award - our prize of £1000 will go towards paying for vet bills for some of our poorly animals. We have seen a great increase in our vet bills as more and more animals are brought to us needing veterinary treatment, so this generous donation has come to us at a vital time.

Of course, our biggest thank you goes to our incredibly hard working and dedicated team at the Sanctuary, whether staff or volunteers; each and every one of them is devoted to the welfare of the cats and dogs at the Sanctuary, ensuring every single animal receives the highest standard of care while they are with us, as well as the assurance of a loving forever home.



OUR NEW CHARITY SHOP IS OPEN!

We are very excited to have opened a new charity shop in Nailsea, North Somerset! The new shop is located at 1 Kings Court, High Street, Nailsea – opposite the Waitrose Store.

There are plenty of quality bargains to be found, we are brimming with high quality clothing, jewellery, pet accessories, bric-a-brac, games, puzzles and so much more - this is definitely a shop not to be missed! We always have room for more good quality donations, so if you are having a clear out or have unwanted gifts please do think about donating them to our charity shop.

Our charity shops provide a vital source of income for us, ensuring that we are able to provide a Sanctuary for animals when they most need us.

Did you know? You can also recycle items such as stamps, mobile phones and material for rag. Please bring these items in to us, either to our shops in Clevedon or Nailsea or to the Sanctuary itself.

VOLUNTEER HELP NEEDED! We are also seeking volunteers to help at our charity shops in Nailsea and Clevedon. If you enjoy being around people and doing a wide and varying range of tasks, then this could be the place for you. You will be the first point of contact for our customers - helping them with any queries they may have. You will sort through donations and price them, man the till and make sure that the shop is well presented (this can include helping with our window display). Perhaps you have knowledge in a relevant field, are you a book worm or movie master? Or maybe you have an ear for music, a passion for fashion or a great eye for an antique? You could really help us turn people's donations into pounds! An eye for detail and good organisational skills are always a valuable asset. Full training will be given.







T WARMING RESCUE STORIES

Raes to Riches

Woof, woof – my name is Benji, I am an 18 month Boxer dog and I would like to tell you why I feel I am the luckiest dog in the world!

I hadn't eaten a proper meal for months, I had lost a lot of weight, I was lost, lonely and very hungry indeed, my feet were very sore and I was exhausted as I had been living as a tramp for a long time.

One day I saw some dustbins in a garden and thought there might be some scraps of food about so I crept quietly in to check them out. A human appeared, and although I was feeling very scared as other humans had shouted and sometimes hit me, I didn't move. This one had some biscuits which I was very pleased to accept as I was so very, very hungry. A lady then appeared, and normally I would run away but I was so tired, I just did not have the energy to walk or run and hide. This lady took me by car to her home, where I was gently placed into a very comfortable dog bed. After eating some chicken and having a drink, I cuddled up in the duvets and had a wonderful night's sleep – feeling warm and relaxed for the first time in ages.

I don't understand the system, but through a place called 'Holly Hedge' where I spent the next few weeks, I saw a human called 'Vet' who said I was half the weight I should be. He gave me medical treatment and I was fed six small meals a day by very kind gentle people. Day by day I began to feel much better – I even wagged my tail and felt much more confident to greet strangers. One day I heard two "strangers" ask the humans if I would like to live with them and their two dogs as they had fallen in love with me. I moved in with them and just couldn't believe my luck. The house was enormous; the two dogs welcomed me enthusiastically and showed me around the one acre walled garden, complete with electric gates to enter the property. We had our own room with sumptuous dog beds and lots of toys, but one of my favourite spots is in front of the Aga in the kitchen! Another Boxer, perhaps a cousin, often visits us and we all go for long walks every day in the woods and fields behind our home.

I just cannot believe my luck and have now put the past behind me - I really love my adopted humans and feel safe and very happy. I still have the cigarette burn scars on my body but 'Vet' says that thanks to Holly Hedge and my new human family I am the perfect weight and in wonderful condition.

I do hope that other dogs in my former situation can be as lucky as I am. Woof! Woof! Love Benji xx

FUDER

Having lost our wonderful German Shepherd Sheba in January, we decided to give another rescue dog from Holly Hedge a home. We knew of Fudge from the Holly Hedge website and after a week of getting to know him we knew he was the one for us, so home he came - into our hearts and onto our couch! Fudge has had a difficult life and was a very nervous dog. However, now he has a loving home of his own, his confidence is returning and he's revealing his true self.

Fudge loves nothing more than snoozing, cuddling up to us and his collection of rope toys! We're working with him to help him enjoy the outside world, and we're glad this funny and affectionate boy is now ours.



Saues & Murphy

Poor Murphy found cattery life extremely stressful and spent almost all of his time hiding away in his wooden house. Since coming home he soon emerged from the Sanctuary of 'under my bed' and has become a truly affectionate cat. He's still very fearful of strangers, but is gradually learning to trust people. He and his brother snugs, who rarely left his side at Holly Hedge, are the most perfect, life enriching duo, and I'd never be without them.

Please consider taking a chance on the shy, seemingly less friendly' animals who don't always show their better side in the rescue cattery. They are just waiting to surprise and delight you with their true colours.

Best wishes Nicky Leeson







mikey meea Star!

We thought you'd like an update on how Mikey's getting on over in Nottingham at the end of week two in his new home.

After an easy drive back (after his initial reluctance to get in the car!) which he spent most of asleep apart from the odd sit up now and again for a look round, he's settled in really well. He's enjoying his new walks, which seem to consist of sniffing every blade of grass and unlike our previous dogs, hasn't tried to eat or roll in anything that he shouldn't. He's already starting to get more energetic so we bought an extender lead so he can have a bit of a run but you can tell he's dying to have a proper tear round.

Everyone he meets is charmed by him. I nipped into a shop whilst Kirsty waited outside last weekend and I came out to find her surrounded by fans of Mikey! He's soft as anything and absolutely loves the attention. He's a perfect gentleman, dogs we've met on walks have all been greeted with a gentle wag of the tail and a sniff before playing like a puppy - apart from boxers which he seems to take exception to - so we give them a bit of space at the moment. He's got a new mate over on the park - a chocolate Labrador - and they have a whale of time rolling about play fighting every time we bump into him. He's also met the dog-confident cats that live on the street and Mikey's quite happy to see them and they love him! We'll see if we can get some pictures.

It's not taken him long to realise that he'd rather have what we're eating than what's in his dish! Feeding time is always met enthusiastically, with an initial frenzy of wolfing down some of his dinner, then a pause to see if there might be anything better on offer, before returning to his dish to finish up what's left. We now know he doesn't like Fish flavour Naturediet...this was made very clear to us!! Also Fish4dogs Sea Jerky - which every dog we've known has gone mad for - was met with a look of 'what on earth is this?'...he's definitely a meat dog...preferably freshly roasted chicken!

We're still getting used to his quirks but he's settled in really well and has realised that he's staying here for good. The odd noise or movement still make him flinch and we can only wonder what he's been through in the past, which is even worse considering what a lovely character he is. We can see the real Mikey coming out now and he is a cheeky monkey at times....and stealthy with it...I turned my back for a couple of minutes yesterday and went outside to find him happily sat shredding a newspaper next to his food dish...neither of which I saw him take out of the house. We suspect we may see more of this side of him as he gets more confident over the next few months.

Thanks again for all your help and letting us give Mikey a home. He's definitely the right dog for us and hopefully he realises that he's landed on his feet. We'll keep in touch with updates on how he's doing.

All the best,

lan, Kirsty and Mikey



Toyak the Miracle Doe

It was 2010, when we saw the Holly Hedge stand in Asda, we asked if we could do dog walking and were told we could. We made a visit to Holly Hedge, signed up to do the dog walking, including Christmas Day. After the initial paperwork, we went to see the kennels, and Toyah was just there waiting for us, we both fell in love with her. Before we knew it we adopted her.

In June 2011 Toyah started to show signs of a limp, we took her to the vets and we were told she had bone cancer in her front right leg, and was given 4 weeks to live. This broke our hearts and all our holidays with her were cancelled.

It's now 2 years on and she is still here, a miracle. Last year she had her spleen removed and a few cancer lumps in her stomach. In March this year she starting limping on her left leg, we both thought it was the cancer back. We took her to the vets she was given a CT scan and we were told she had arthritis.

Toyah is loved by everyone that meets her, she loves to dance and sing when she is tickled, and she has been wonderful in every way possible. Toyah was nominated Pet of the Month, Runner up for Pet of the Year and twice nominated as Pooch of the Month!

She was 4 years old when we adopted her and we believe she had a bad beginning. She appears better than ever and we will continue to love her and spoil her as long as we can. It's so hard to believe what she has gone through, if it was not for the X-rays and the CT scan we would not believe it. Since the last visit, the scan showed she had broken her right leg where the tumour is and it has healed with her own tissues, what a miracle, she is just amazing.

We cannot thank Holly Hedge enough for taking her in and we also thank Sasha the wonderful girl that found her, Sasha and all her family have become great friends.

Our best regards and best wishes to you all in Holly Hedge,

Marilyn & Devek Woodland





ARMING RESCUE STOR

Tara

Hello Holly Hedge,

I spoke with you on the phone this morning and informed you of Tara's first day with us and thought I would attach a couple of photos for you to see her settling in.

She is really coming out of her shell, surprisingly confident at exploring her new surroundings, purring lots and following us around. She loves to sit and look out of the window in the living room and is very active (a contrast to seeing her so low previously). When you pat your leg she will run across the room and jump on the sofa for some fuss. She's getting on with everyone, and we made her a comfy house with blankets and cushions which she absolutely loves. She also loves to be brushed, and is very responsive when we speak to her (which we are doing all the time). Quite the princess!

Enjoy the photographs and thanks for all the help,

Katic Skilling





We have had so many great rehoming stories this past year that we have struggled to fit them all into this edition of our newsletter! For those that we couldn't fit in we will be having a specia



neckerchiefs, greetings cards, bunting & lots more...

Contact Tania: • M: 07989 945980 • E: herbie.inca@yahoo.co.uk



presents that keep on giving

Help Holly Hedge Animal Sanctuary, just by shopping online, it really is that simple. Shop with your favourite stores and they'll donate to Holly Hedge Animal Sanctuary - all without charging you a penny more. From John Lewis to Expedia, you can compare thousands of products and brands that will all raise money for any UK cause and get the best deal online. Get started raising money for Holly Hedge Animal Sanctuary today by visiting:

www.giveasyoulive.com/join/hollyhedgeanimalsanctuary

Online sales this Christmas season will likely top £17 billion. If all of that money was spent with Give as you Live, that would raise around £650 million for charity. Christmas is a time for celebration, for family and friends and for looking beyond life's worries and stresses. It's a time when we enjoy giving to those we love and we remember those most in need.

With Give as you Live you can do both at the same time. When you buy your Christmas gifts online with Give as you Live installed, the retailers you buy from will donate a percentage of your spending to us. At no extra cost to you.

That would be a good Christmas, wouldn't it?



GET INVOLVED!

There are so many ways you can help us - by donating money, by adopting, by volunteering your time, by supporting our events, by fundraising, by donating items, by fostering our animals most in need and by telling your friends, family and colleagues all about us and the work we do!

You can make an immediate difference to our work by making a donation to us, and it couldn't be easier to do! Whether you want to make a regular donation to our work by setting up a monthly payment or you want to make a one off donation, you can do so quickly and easily in the following ways: visit our website www.hollyhedge.org.uk to make an instant donation online, either a regular gift or a single donation, or you can use our donation form at the back of this newsletter to send a cheque, card or cash payment. Don't forget to

If you are thinking about getting a new pet, please consider adopting from Holly Hedge. Getting a rescue animal is an incredibly rewarding experience for you and your new pet. We have so many beautiful and loving animals at the Sanctuary, all waiting for their new home to come along.

Pop in to see us – we are open 7 days a week from 11am – 4pm (*except Tuesdays when we shut at 2pm) and no appointments are necessary or visit us online to see the gorgeous cats and dogs all waiting to be chosen as someone's much loved pet.



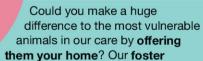
If you have some time to spare why not volunteer with us? Our volunteers work alongside our staff in all departments; from animal care to event fundraisers and everything in-between! You can volunteer as much or as little time as you have to spare. Visit our website to find out more or pop in for a chat with our staff.

You can help support our vital work by supporting our events, whether taking part in one of our challenge events or running a cake sale of your own, every penny raised goes directly to helping the animals in our care. To find out more please contact Katie, either pop us an email: Katie@hollyhedge.org.uk, give us a ring: 01275 474 719 or pop in for a chat, we'd love to hear from you!



You can also help us raise vital funds by donating no longer wanted

items and clothing or unwanted gifts to our charity shops. Our charity shops provide a vital source of income for us, ensuring that we are able to provide a Sanctuary for animals when they most need us. Did you know that you can also recycle items such as used stamps, mobile phones, jewellery and material for rag at our shops? Please bring these items in to us, either to our shops in Clevedon and Nailsea or to the Sanctuary itself.



carers ensure that the most needy,
unwell and scared cats and dogs get the
love and care they so desperately need. This care can
mean the world of difference to the animal in question,
providing them with a safe and secure environment while we
concentrate on getting them a new home. Some of our foster
carers are short term, providing emergency shelter care – others
offer a longer term foster solution. To find out more please contact
our reception team on 01275 474 719, email us info@hollyhedge.org.uk or pop in for
a chat with our friendly reception team.





And lastly, please tell everyone you know about the amazing animals here at Holly Hedge, all waiting to be chosen as someone's much loved pet. By letting as many people as possible know about Holly Hedge and the work we do you really will be making a big and lasting



Prince

CAN YOU GIVE INE A LOVING Flash Rice Rice Lucy Stewie Queenie

Duke

We are open 7 days
a week from
11am – 4pm* and no
appointments are
necessary
(*except Tuesdays

Wild Country Lane, Barrow Gurney, Bristol BS48 3SE • Tel: 0127

when we shut at 2pm)



HOME?



275 474719 • www.hollyhedge.org.uk • Reg charity No: 294606

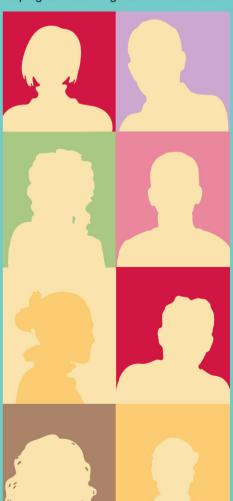


VOLUNTEERING

What a big difference you can make!

If you are thinking about ways that you could make a real difference to Holly Hedge you might want to consider joining our amazing team of volunteers. We are so lucky to have a great team of dedicated and passionate volunteers, without whom we simply couldn't operate.

With so many different tasks and challenges facing us there really is a role for everyone, from getting hands on with the animals to helping at our events, carrying out maintenance tasks and helping our rehoming team in the office.



We are in particular need of volunteers to help us in our busy reception; to provide advice and directions for visitors, answer the telephone and email queries and keep our database up to date. If you are able to offer a full day, once a week (or more!) then we would love to hear from you. Full training will be given; a cheerful and friendly disposition is essential.

We are also looking for volunteers to help with our charity shops in Nailsea and Clevedon, if you enjoy being around people and doing a wide and varying range of tasks then this could be the place for you! You will be the first point of contact for our customers – helping them with any queries they may have. You will also sort through donations and price them, staff the till and make sure that the shop is well presented - this can include helping with our window display. Our Charity Shops provide us with a constant stream of income, and have proven essential in ensuring that we are able to continuing offering our life saving services to cats and dogs in need.

We are always looking for new faces to join our fundraising and events volunteer team, we carry out collections at supermarkets, run stalls at various events throughout the year, run our own events like our annual Fun Day, provide refreshments at our own and other peoples events - and so much more! This really is a great way to meet like minded people whilst being part of the team that bring in the income needed to keep our kennel and cattery doors open. If you would like to help us, or just find out more, please don't hesitate to contact Katie, email Katie@hollyhedge.org.uk, telephone on 01275 474 719 or pop in for a chat, we really would love to hear from you!





Reflexology at Russetts

The pressure therapy of the feet

Come along for an hour's relaxing treatment and pamper those feet –

all for £15

of which every single penny will be donated directly to Holly Hedge Animal Sanctuary

For an appointment and for further information, please call

01275 855766

and quote "Holly Hedge"

Russetts Cottage, Backwell Common, Bristol BS48 3AD

Gift vouchers available





Vet Bill Appeal

Our vet bill is now over £75,000 a year and this has put a huge strain on our already stretched funds. We would like to ask people to please make a donation to our 'Vet Bill Appeal.'

All of our animals have a full health check when they arrive at the Sanctuary. They are also neutered, vaccinated, microchipped and treated for fleas and worms before going to their new home. With a 33% increase in the number of animals brought to the Sanctuary last year, and even more animals being brought to us this year we really are under increasing pressure to raise more money.

A lot of animals that arrive into our care require more than just the basic MOT, they may need a dental or even a life saving operation before they can be rehomed. No matter what the cost we will do our utmost to save these animals and find them new loving homes – and we need your help.

JustTextGiving by (6) vodafone





Ways you can donate



Online: visit our website to make an instant donation safely & securely using our 'Donate Now' button. Please be sure to include in the preference box that the donation is for our Vet Bill Appeal.

Go to www.hollyhedge.org.uk



By cash or cheque: Cheques can be made out to 'Holly Hedge Animal Sanctuary' and sent to: Holly Hedge Animal Sanctuary, Wild Country Lane, Barrow Gurney, North Somerset, BS48 3SE – please include a note to let us know that you are donating to the Vet Bill Appeal.



On your mobile: You can donate to our Vet Bill Appeal on your mobile phone, just text VETBILL13 £2/£5/£10 to 70070 to make a difference today!
E.g. 'VETBILL13 £10' to 70070 – 100% of your donation will come to us.







SaT



TIPS TO HELP ANXIOUS PETS THROUGH FIREWORKS

DOGS can find fireworks distressing. With firework season coming, here are a few general pointers which may help.

Don't overreact and resist the impulse to comfort your dog as this may be interpreted as you being frightened, making the situation worse A panic-stricken dog can react totally out of character, and may escape from a normally escape-proof garden or open door so keep them in a secure place. Preferably keep your pet in a familiar room with the curtains drawn and a favourite toy, or chew with them.

Play music, preferably something reasonably loudly with a distracting beat If your pet wants to hide in a 'bolt hole' (under the stairs, under a bed or the bathroom seem to be comforting places), do make sure that this area is available to them and put in blankets and an item of your clothing

If your dog has a 'mate' who is not scared of fireworks, then keeping the two together during the evening may help Give your dog a good long walk during the day and then feed a good meal, rich in carbohydrate, such as overcooked rice or pasta late afternoon If your dog has a bad phobia, you should stay with them if you possibly can If they are only mildly affected and you can't stay, it may help to leave some music playing

If your pet suffers badly, then you may need to work on desensitising them well ahead of firework season. And there are some other options you could try:

- DAP diffusers; send out a dog pheromone which makes the dog feel safe
- Skullcap and valerian; herbal medication which can relieve stress.
- · Homeopathic remedies; if you are interested in these see Helen Bragg, our Homeopathic Vet.
- Prescription medication; these are based on relieving anxiety rather than providing sedation and as they are prescription medicines your pet will need to be seen by a vet for a health check.

CATS can also be anxious on firework nights and the same rules apply in that you should keep them in familiar surroundings, keep calm yourself and play some distracting music. You can try Feliway diffusers which send out cat friendly pheromones to help relieve stress in cats.

If you would like further help or information regarding firework phobias please make an appointment with one of our nurses.

Vale Vets in Portishead 1 Beach Road West, Portishead BS20 7HR

Tel: 01275 847400

Email: info.portishead@valevets.co.uk

We would like to say a big thank you from all us (four & two legged) to the following people:

Linda Reeves for all her invaluable help with legal matters.

Phil Crease, Managing Director of **CBES (Combined Building &** Electrical Services), for his support & advice with our recent development projects.

Gelder Carpets of Clevedon for their discount on the carpet tiles for our new charity shop in Nailsea.

Brian Weekes for all his help putting up the partitions in our kennel blocks and for his DIY skills on site and at our Nailsea shop.

Paul for his amazing carpentry skills put to great use at the Sanctuary.

Janet Temperton for all her hard work and help with so many projects at the Sanctuary, from events to recycling!

Tania Taber for doing all our graphic design artwork; posters, newsletters, collection boxes and generally all things arty!

And finally, we would like to thank all of our volunteers for their dedicated support throughout the year, there are so many of you who help with all aspects of daily life at the Sanctuary, from dog walking, cat cuddling, reception and office help to our event and collection volunteers. We really could not do it without you.



For all your design needs:

- logos stationery
- posters brochures
- leaflets adverts
- website design
- newsletters weddings

Contact Tania on: T: 07989 945980 herbie.inca@yahoo.co.uk







DONATION FORM

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COMMUNITY ROUND-UP

2013 has been a very busy year so far, with lots of you holding fundraisers, jumping out of planes or trekking across the country in a bid to raise the vital funds needed to care for the cats and dogs in our care. We would like to say a special thank you to each and every one of you for your kind and generous support. Take a look at what some of our supporters have been up to:

3rd Yatton Guide Pack

Abby Taylor and Bethany Mcgovern, of the 3rd Yatton Guide pack, organised a visit to the Sanctuary for their Guide group. Both girls were working toward their Baden Powell Award, the highest honour a Girl Guide can receive. They wanted to find out about the Sanctuary, the work we do and how best to care for animals. We were delighted to show the girls around, introduce them to the animals in our care and talk to them all about the work we do rescuing and rehoming animals in need. In return the guides organised a huge donation of food, toys and treats for all the cats and dogs at the Sanctuary, for which we were all extremely grateful, special thanks must also go to Milly, Eleanor and Ruby for their efforts in collecting donations for the Sanctuary, we very much appreciated your support.

We are delighted to let you know that Abby & Beth received their Baden Powell Award, returning once again to the Sanctuary to receive this great honour – congratulations Abby & Beth, we are very pleased for you both!

School Visits

We have been very happy to have had lots of School visits this year; we firmly believe that by helping the younger generation to get to know and understand animal welfare and the issues around it, we will vastly improve the relationship between people and animals in the future. We have been very impressed with the student's knowledge and enthusiasm for the animals and it was a real pleasure to have them all visit. Many of these groups have then gone on to hold their own fundraisers, raising money from mufti days and

cakes sales as well as holding donation drives for much needed food and toys. Our heartfelt thanks goes to all of these groups, we very much

appreciate your support – and hope to see you all again soon!

Volunteer days

We have been delighted to have proved popular with teams from various companies in Bristol and the surrounding areas, choosing us as the beneficiary of their Group Volunteer Days. These teams come in and spend the day undertaking site maintenance work, like gardening, as well as helping our staff with many aspects of animal care. We very much appreciate the help and support these teams provide, enabling us to keep on top of everyday jobs. Many individuals involved with the Group Volunteer Days have been touched by the stories of the animals they meet - inspiring them to go on and hold fundraisers at work. A big thank you goes to each and every one of you; in particular we would like to thank Sue Beaumont and her colleagues at Lloyds for raising £215.05 as well as collecting donations of food, toys, treats and bedding for the cats and dogs in our care.

We are very grateful to all the teams that have visited us so far this year, you have all worked so hard and made a real

difference to the animals in our care (as well as to the staff!), a big thank you goes out to the groups from MITIE, EE,

Lloyds, HSBC, Direct Line, Friends Life, NatWest, Jordan Publishing and Unum.

Bath Half Runners

Earlier this year we were chuffed to have had a team of five runners take part in the popular Bath Half Marathon.

These dedicated girls and boys undertook months of training and all set about raising as much as they could in sponsorship for the cats and dogs in our care. We would like to say a big thank you to each and every one of you. The total raised from this event was just over £1100!

Channel Swimmers, Costa Rica Coast to Coast Walkers, Hadrian's Wall Hikers, more Marathon Runners, Great North Open Water Swimmers and Bike riders!

We have been truly touched by the incredible challenges set by some of our dedicated supporters this past year. They really have being going to all lengths to raise much needed funds for the Sanctuary – and we can't thank them enough.





COMMUNITY ROUND-UP

Here's a little look at what some of them have been up to: Kat Baker took on the almighty challenge of the Channel swim, and we are pleased to say she made it safely across! Sue Jackson took on the gruelling Costa Rica Coast to Coast walk and came back in one piece. Sue also adopted Benii the Boxer from Holly Hedge - you can read all about Benji's lucky escape in our rehoming stories. The Blower family walked the entire length of Hadrian's Wall, raising over £1300 for us in the process. Jeanette Carter took part in the Great North Swim - an open water swimming challenge chilly enough to scare off the bravest of souls! We have had cyclists taking part in various events up and down the country, including Bristol's Biggest Bike Ride!

Thank you to everyone who has taken it upon themselves to raise vital funds for the cats and dogs in our care – we really are immensely grateful to each and every one of you.

Community Events

We are always delighted to be asked along to attend events in our community, and we relish the opportunity to be able to let as many people as possible know about the fantastic animals in our care – who are all looking for loving new homes.

2013 has been a very busy year for our community and events volunteers, with a fete, collection, table top sale or fayre taking place almost every weekend! Not only do these events provide us with the chance to raise some much needed cash, but we also get out and about to talk about the animals in our care.

We were very happy to have been chosen as BullFish Charity Fayre's Charity of the Year, this meant that we received donations on the door, a free stall to sell our goods as well as the chance to run the refreshments at various events! Keep an eye on our events calendar and Facebook for details of their next event.

Newfoundland Water Rescue!

Lots of you came to Portishead Marina on July 13th to support our participants who were all braving the chilly waters (not to mention the occasional Jellyfish) to raise funds for the animals in our care.

Everyone that took part in the Newfoundland Water Rescue did us proud, and we were all mesmerised by the skill and strength of the amazing Newfoundland dogs that pulled each person to safety, they really are amazing! We had a fantastic day and enjoyed meeting lots of you – most importantly we raised thousands for the Sanctuary, total to follow soon (keep an eye on our website for details).

We would like to thank all the participants for taking part, and our huge thanks goes to The Newfound Friends Team for supporting Holly Hedge with this event – we hope to do it again next year! Thank you to each of the amazing Newfoundland dogs that jumped in and rescued our fundraisers!

ethicall

Holly Hedge would like to say a huge thank you to the Ethicall team for all their kind donations, which have enabled the Charity to evolve, expand and generate much needed income. Ethicall is an organisation which has been formed by a dynamic team of individuals who passionately care about charities and their supporters. They deliver long-term fundraising solutions for the not for profit sector, to find out more about the work that they do visit their webpage www.ethicall.org.uk

Ethicall gave us a grant to refurbish our Dog Isolation and Puppy Kennels, which made such a difference to our rescues quality of life during their stay with us. The kennels are so much warmer and cosier, and easier for staff to keep clean – we have happier dogs and happier staff too!

have happier dogs and happier staff to Ethicall also gave us a grant to open our very own Charity Shop at 21a, The Triangle in



refurbish and enlarge our Reception and front office area, and update our rather antiquated Computer and Telephone Systems. The Shop is doing brilliantly, and not only is it generating income, but serves as good PR and has raised the profile of Holly Hedge enormously. The Sanctuary's reception area is so much bigger and more welcoming, enabling us to sell far more merchandise than ever before, thus giving us a steady income stream. There is even a small area where we can talk to public in private if the need arises. The benefits have been huge.

We were overwhelmed with gratitude when Ethicall gave us a further grant to employ a Community & Events Fundraiser, also for a more user friendly, interactive Website Development Project. This enables us to have better communication with the public, rehome more animals, and generate further revenue both directly and indirectly. This is another great step in the right direction for Holly Hedge. The grant also allowed us to install a new database, (our rather antiquated system kept crashing and losing input wasting valuable staff time), incorporating a bespoke Fundraising Package tailored to suit all the needs of Holly Hedge with easy access to our records. They have also given a grant to convert our existing Store Room into an Education & Resource Centre, to include an area for public and volunteers to sit down and have a drink and light refreshments. This has created a wonderful opportunity to give educational talks to schools and other groups interested in animal welfare, and to expand our limited resources, as well as enabling us to generating funds.

Holly Hedge could not have contemplated any of these projects had it not been for the kindness and generosity of the

Ethicall Team. Not only have they enabled us to generate more income, but given us the incentive to plan ahead when the future of the Charity was looking very bleak. They have done so much more than invest in us; we have been given the impetus to forge ahead with confidence, and paved the way for Holly Hedge to succeed in our vital work for the animals that depend on us. Thank you all so very much for giving us the lifeline we desperately needed - and a future.





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